



MYKIOSK

Dynamic. Interactive.
User-Friendly.





MyTec. Growing up with our customers

Founded in 2002 Mytec has gained a leading role in the business growing up with customers demands.

Investing every day in research and development of quick, reliable and accessible solutions to allow Food & Beverage establishments to delight their customers, maximize their profitability and move their businesses forward.

Official Partner of SICOM Inc. since May 2011, Mytec currently provides sales and high-quality services in multiple languages for SICOM Solutions in the EMEA Area - France, Italy, Germany, Austria, Switzerland and Malta - counting more than 600 locations installed across the areas.

MYTEC also offers a range of software, hardware and related services along with rapidly growing cloud solutions to manage table-service establishments, food & beverage facilities, and self-services. MYTEC' proven and innovative technologies are in use across 2,000 customer sites.

Mytec headquarters are located in Milan & Paris.



Qualified team

To provide a high-quality services We dedicate and invest a sensible amount of time to qualify and educate our team.



Day to Day, high-standards

The purpose-built technologies we install combine innovation and efficiency without losing focus on practical day to day operations.



We act fast

Incomparable agility is one of our most efficient target. Customer satisfaction is our priority.



Reactive Technologies

Our solutions provide you real-time insights to be proactive and efficient in handling your business.



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MyKiosk is the result of 20 years of experience serving the IT world of the hospitality community. A perfect mixer of a graphic interface and a fluid user-experience, that will maximize product relevance and increase revenue across your restaurants.



What Sets MYKIOSK apart



Designed for your stores.

Developed upon 20 years of experience on the ground serving and installing more than 2.200 locations in the EMEA Area.

Our Kiosks is optimized and specifically developed with requirements of the Hospitality community.



Increase Sales

Our Kiosks leverage the power of suggestive selling to present the most relevant offers of the moment maximizing relevance and increasing revenue across your restaurants.



Improve Efficiency

Every seconds counts. Our Kiosks let customers take orders into their own hands, freeing up staff to focus on food quality and impeccable service. Let them do the hard work for you.



Improve Customer experience

As a successful QSR operation your restaurant image is everything. Our Kiosks is an interactive and innovative solution to improve how your customers view and engaged with your brand.



INSIDE MYKIOSK

Super viewing experience

A professional 19" or 27" touch-screen will grant a super experience to your consumers. Our Kiosks graphic totally integrates in the portrait mode view creating a dynamic, interactive and user-friendly ordering solution directly on customers hands.

Ruggedized and Reliable Hardware

Designed specifically for the requirements of quick services, Our Kiosk pair ruggedized hardware components with reliable software. Integrated in the case you will find a 19" or 27" touch-screen, thermal printer, professional i5 Windows Nuc and a Bar-code reader.



Customizable case graphic

Mytec Kiosks are streamlined, aesthetically pleasing and highly durable freestanding (or wall mounted) units. The case graphic has been customized to meet BK standards and elevate your restaurant image.

Credit and Debit Card integration

Our Kiosk comes out integrated with a deep range of different credit card providers. Our Stable, reliable and rapid integration provides a secure and successful payment experience to your customers. Add the pay with cash option with an automatic cash machine.



PERFECT INTEGRATION



MyTecOne integration.

Mytec One is specifically designed for the requirements of the hospitality area. A unique solution for table service restaurants, front counter sales, fast-food, delivery and Web channels sales. Created with a solid on the ground experience and in partnership with Zucchetti, MyTec One is available for one - ZMenu - or multi - MyConsole - point of sales. MYTEC' proven and innovative technologies are in use across 2,000 customer sites as restaurants, pizzeria, bar, pub, gelaterie, fast-food, self-service and bakery.



MyOrder Ready Screen

A stunning 32" screen will display to the customers what your team is currently preparing or serving. Keep your clients engaged within the all journey of their order.



My Pay

MyTec One is totally integrated with the following devices and services: Multi-brand Credit Card Devices, automatic cash machine, paper and digital ticket restaurants certification, paypal and satispay. You customers will no longer stands in annoying await queue.



Kitchen Crew chemistry paired with speed improvement

A professional and efficient preparation Area is available with MyKitchen Screen software module. The Crew Prep area pair a kitchen screen station and a printer to grant to your Team a clear view of Guest orders in order to provide a high-quality services. Clearly numbered tickets, serving and hold time, average production time. MyKitchen Screen is your perfect kitchen management solution.

MYSUPPORT

Mytec Support provides high-quality services to have your team fully focused on providing high-level standards to your customers.

ALWAYS AVAILABLE

Proactive support.

Our responsive in-house support team is available to answer your questions via a chat, local phone number extensions or email 24 hours a day, 365 days a year.

Automated call routing and escalation.

Our automated call routing and escalation capabilities enable us to most efficiently connect you to the critical answers and expertise you need to speak to.

Multi-lingual help desk.

To support our customers, we provide an high-quality help desk services in multiple languages, including English, German, Italian and French.

Remote diagnostics.

Our support team can troubleshoot issues remotely, and work to resolve them quickly without disrupting your day-to-day operations.

FEATURES

Mytec Kiosk

- No fee per transaction.
- Reduced cost, more than any other existing system.
- SICOM POS integration and automatic price Sync.
- Restaurant Configuration.
- Credit Card Integration.
- Multi-language Functionality.
- 24/7 Support, local language.





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Visit www.mytec.com to learn more
Contact us at info@mytec.com

